




# Resident Benefit Package




 **PAY YOUR RENT ONLINE**


Pay your rent conveniently from your computer or any mobile device using any major credit or debit card through your **INNOVA** Portal.

 **USE AUTOPAY WITH NO EXTRA FEE, ON US!**


**INNOVA** has you covered! Third-party Transaction Fees are paid by **INNOVA** on behalf of all our Tenants who set up **Autopay**.

 **ONE-TIME HOA FEE WAIVER**


Save \$50 once per Lease Term if you receive an HOA, or City Code Enforcement, Non-Compliance Notice.

 **ONE-TIME LATE FEE WAIVER**


We understand that oversights can happen. Let us know and we'll apply your Once-Per-Lease-Term One-Time Late Fee Waiver.

 **BUYERS GET CASHBACK!**


When the time comes to buy your own home, **INNOVA** will contribute **up to \$2,000 TOWARDS YOUR PURCHASE IF YOU BUY WITH US!**

 **HVAC FILTERS DELIVERY!**


High quality HVAC filters delivered right to your door monthly! Keeps you in compliance with your Lease and reduces HVAC maintenance issues.

 **MAINTENANCE PORTAL**


Instead of a single point of contact, how about notifying a full team? Get access to submit work orders through a dedicated maintenance portal online.

 **APPROVED VENDORS ONLY!**


Rest assured, all vendors we dispatch for services are licensed, insured and vetted by **INNOVA**.

 **EMERGENCY REPAIR HOTLINE**


If you have an emergency service that requires immediate attention, you'll be provided a dedicated direct line for emergencies available to you 24/7.

 **ELECTRONIC LEDGER, LEASE AND OTHERS!**

Check your Tenant Ledger, your Lease Agreement and any other pertinent documentation online any where, any time!

 **SECURITY DEPOSIT PROTECTION**

If your property is foreclosed for any reason, we guarantee the protection of your security deposit.

 **RENT REPORTING BUREAU**

Paying your rent on time gives you back! Help build or improve your credit by paying your rent when due and before late fees are posted.